[SOCOM] systems

Unified Managed Cloud Telecommunications: Simple, Affordable, Secure

SOCOM's Managed unified communications offers you the best of breed in service, business continuity, security & simplicity.

Most businesses today don't want to or have the time to manage their communications platform; they simply desire better service, security, affordability and simplicity. SOCOM offers an alternative where all you need is an internet connection and we take care of the rest. Our pride resides in our **customer service, integrability, affordability, customizability and security, in all of our products and services.**

With competitive pricing at a savings of up to 70% off traditional telephone bills, the choice is simple. We offer a wide range of plans for all types of entities: businesses large and small, home and virtual 'on-the-go' offices. SOCOM can **guarantee the lowest rates**, with a simple review of your current usage.

Does your business have international locations? Our service plans include unlimited calling in the US and Canada plus over 20 countries. With SOCOM, **experience zero toll charges calling intercontinentally** from one office to another, with the option of secure encrypted communications.

CALL US TODAY! 973-947-6266 | 97394-SOCOM

SOCOM'S PBX MANAGEMENT FOR YOU

[#] **Dial Plan:** We help you define how you want your PBX communications to behave, provide consulting and share recommended best practices, and apply your Dial Plan for you. This includes but is not limited to: configuring your phones, extensions, directories, virtual receptionist, dial menus, call groups and ring strategies. Want to be hands off? In fact, we can manage every aspect of your platform for you.

SOCOM'S PBX AVAILABLE FEATURES

[#] **Client Web Portal:** Pay your bill, view call records and more.

[#] **Number Porting:** Migrate your business numbers on over.

[#] **Caller ID:** Know exactly who's calling. CNAM database lookups too.

[#] **Connect Offices:** Eliminate interoffice toll charges, even globally.

[#] **Call Forwarding*:** Wherever you are, you can receive calls on any phone.

[#] **Call Transfer:** Get your caller to the person they need to talk to.

[#] **Attended Call Transfer:** Get approval before call is transferred.

[#] **Hold Calls:** Play background music, ads and/or information.

[#] **Virtual Receptionist*:** Create custom greetings, dial menus and route calls.

[#] **Call Groups:** Ring multiple phones using up to five different ring strategies, including first available, ordered call distribution and more.

[#] **Multiple Device Calling:** Send calls to multiple devices with elected ring strategy.

[#] **Dial by Name Directory:** Help customers locate specific persons by name.

[#] **Company Directory:** List extensions, departments and names.

[#] **Party Calling:** Join calls and plan meetings with remote parties.
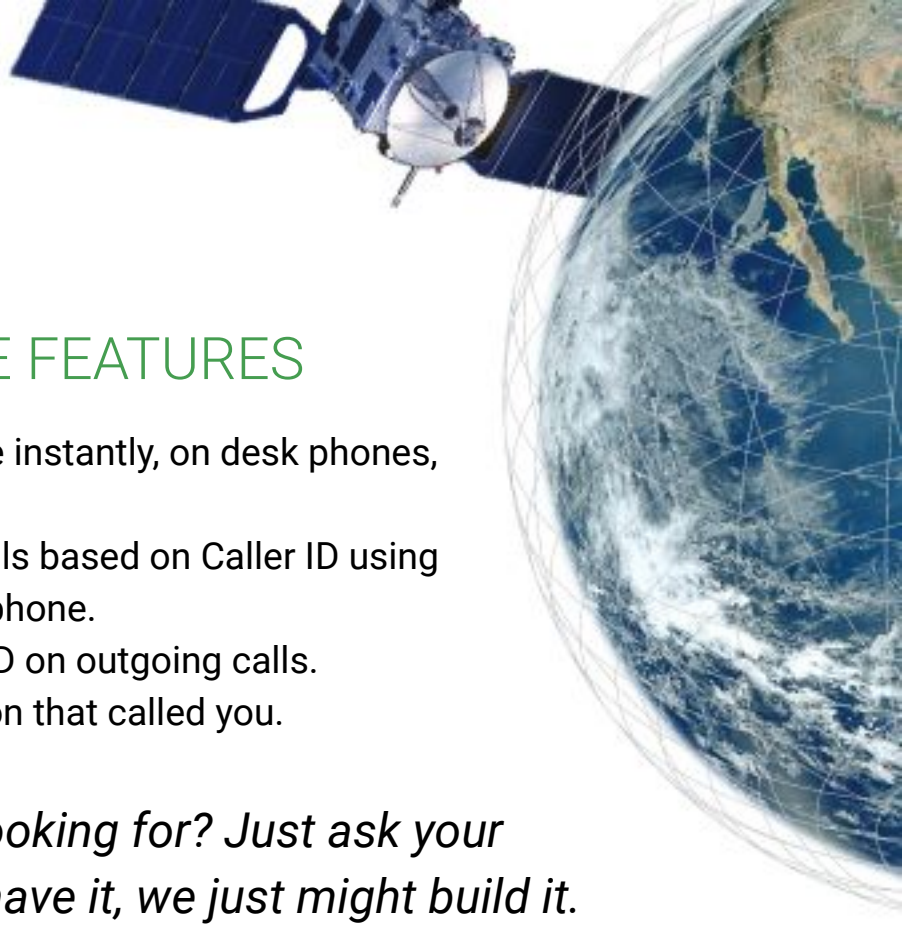
AND MORE AVAILABLE FEATURES

[#] **Paging:** Use extensions to page instantly, on desk phones, cell phones and more.

[#] **Call Block:** Selectively block calls based on Caller ID using a simple feature code on your phone.

[#] **Call Privacy:** Block your caller ID on outgoing calls.

[#] **Call Return:** Calls the last person that called you.

Don't see a feature you're looking for? Just ask your representative. If we don't have it, we just might build it.

ENHANCED FEATURES

[#] **Eavesdrop or Whisper:** Listen in on a conversation for quality assurance and/or training.

[#] **Call Parking:** Let's you pick up a call on any phone extension in the office.

[#] **Call Broadcast Messaging:** Call a defined phone list and play a recorded Message for advertising and/or training purposes.

[#] **Multilingual Communications:** Use your dial plan and IVR to offer multiple language options to your customers.

[#] **Call Queue:** Place callers in a wait queue for the next available associate.

[#] **Call Recording:** Record and archive calls for training or other purposes.

[#] **Voicemail to Email:** Receive playable voicemails embedded in emails.

[#] **Conference Calling:** Host meetings with PIN code entry and announcements.

[#] **Call Metrics:** Analyze extension traffic, call times, routes and more.

[#] **Device Paging:** Warehouse loudspeaker, intercom and overhead paging.

[#] **Translations:** Convert SMS messages to speech and speech to SMS.
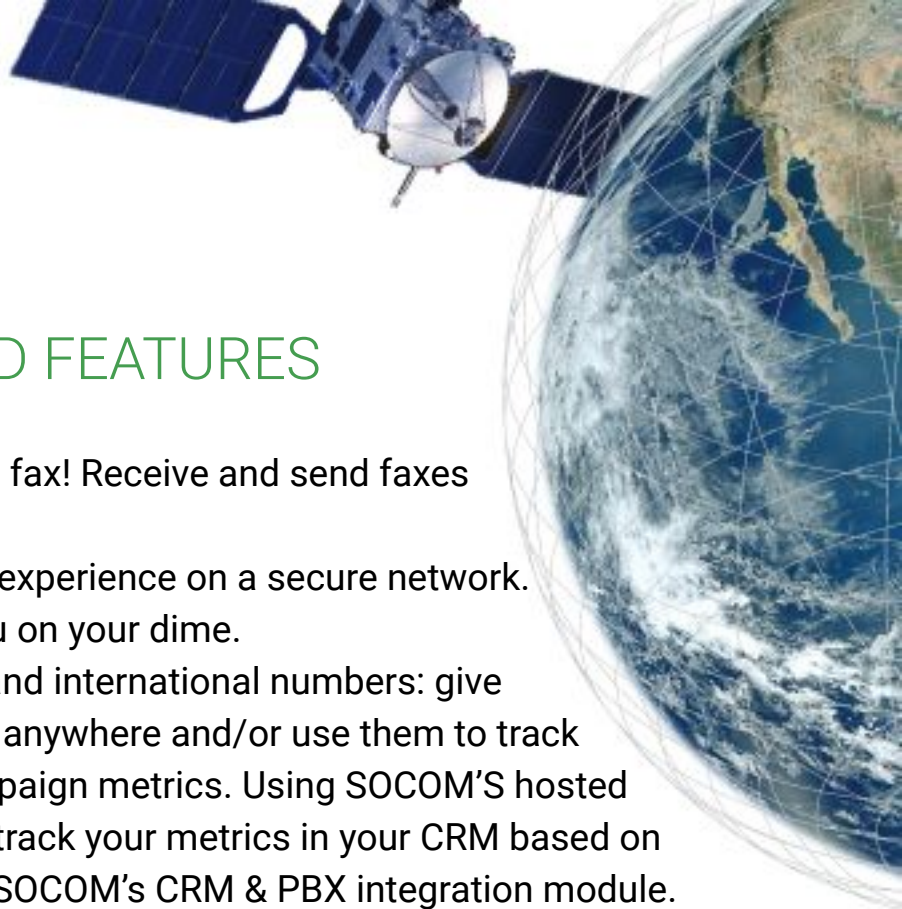
AND MORE ENHANCED FEATURES

[#] **Cloud Fax Server:** Never miss a fax! Receive and send faxes using email.

[#] **Video Conferencing:** Real time experience on a secure network.

[#] **800 #'s:** Let your clients call you on your dime.

[#] **Virtual Numbers:** Virtual local and international numbers: give your business a local presence anywhere and/or use them to track advertising and marketing campaign metrics. Using SOCOM'S hosted CRM Solutions? Automatically track your metrics in your CRM based on Virtual Number Caller IDs with SOCOM's CRM & PBX integration module.

[#] **Vanity #?:** Want your phone # to spell out your business? 'Opt-In' for daily local results based on keywords or phrases.

[#] **Custom On-Hold Messages:** Professional voice overs for great marketing.

[#] **Security Features:** Above-standard security features always included for more peace of mind. Have a need for strong end-to-end encrypted communications? SOCOM specializes in Data Security, having staff with decades of Data Security and Internet Intrusion Prevention Systems.

[#] **Voicemail to Text:** Have your voicemail translated to text and sent to your cell phone via SMS! SOCOM'S PBX is integrated with Google's Cloud Speech Recognition--one of the most accurate audio transcribing engines available today.

Don't see a feature your looking for on the enhanced list? Just ask your representative; if we don't have it, we can build it just for you.